Managing Risk: Security/Safety Protocols for Staff & Student Mobility

Session 1
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Planning for high and low risk countries

• How do you decide which is which?
• Sources
  aggregated sources of security advice (travel provider, governmental, corporate insurers, agents etc)
• Do you differentiate between staff and student?
• Do any of us actually know where our staff or students are?
How technology can assist with planning and monitoring

• What is out there?!  
  Myriad of 3rd party providers  
  What do you have access to already?

• What is Passive Tracking?

• What is Active Tracking?

• Who is responsible in your organisation if the worst happens? Could/should you have done more?!
Passive Tracking

• Sample screenshot
  • University-specific
  • Whatsapp

• Hands up who does this?

• Nothing wrong with this
  what happens with time zones though if something is wrong/emergency?

• Who owns the risk?
Faculty and Staff Services

New Trip

This Registry has been developed in order to encourage and support the safety of faculty, staff and students while travelling. University is kept apprised of the whereabouts of individuals travelling. The University acknowledges that, due to the poten
t enrichment, faculty, staff and students may decide to study, conduct and/or present research, participate in conferences, of Quebec. All travel is subject to the Policy on Travel outside of Quebec VPS-53.

General Information

*Purpose of travel: -- Select Purpose --

*Activity Description - Insert name and location of activity i.e. "COUR 123/1 in Greece" or "thesis research in Texas"

*Destination 1: Country: -- Select Country --  City:  From: 2018/03/24


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Canadian team at our last visit today in Lima, Peru. Flying home early morning tomorrow! See you all soon!

Chad Cowie
Awesome pic!

New admits at Shenzhen Concord
A Freezing Rainm warning is in effect for the greater Montreal region. please take the necessary precautions.

Message Sent: 02/23/2018 04:17:00 AM
Active Tracking

• Several providers are available with global coverage

• What does this do?
  Check in requests via app & email & SMS for flight departure/arrival. Hotel arrival/train/bus/taxi etc – customizable
  Configured to local time zones
  What if no response?

• Who owns the risk?

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Active Tracking – Staff example

24/7/365 medical and security assistance

What happens when SOS activated?!

Set your own protocols

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Has anything ever gone wrong?!

• What are your crisis/emergency protocols?
• Do you have a plan for on-campus emergency/lockdown?
• Do you have campuses overseas and are they covered by your emergency protocols?
• What happens when people (staff & student) go places you’ve told them not to?!
Love us? Hate us? Talk to us!

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